

# COMMUNITY ACTION & CONNECTION

2013  
ANNUAL REPORT



The Care Campaign p. 3

 **TRINITY**  
Services, Inc.

# AGENCY OVERVIEW



Trinity Services, Inc., is a nonprofit, nonsectarian organization serving people with intellectual disabilities and mental health needs. Founded in 1950 as the Trinity School in Joliet, it now serves over 3,500 people each year in 30 communities in northeastern Illinois (including Chicago); central and southwest Illinois; and Reno, NV. In addition to the school program, Trinity provides adult learning, employment and behavioral health services, and residential options to more than 600 people at over 100 sites.

## A message from the President of the Board



This year, Trinity Services brought together several factors that hold great promise for enriching lives.

Good things have continued from past years. Events, such as the annual dinner dance, Scarecrow Fest, Petals & Twigs Holiday Show, the Barkery's pet photos with Santa, and 5K runs in New Lenox and Mascoutah brought donations, fun and competition to people and pets in many communities.

New this year was Trinity's work on a new corporate office. The project has been in planning for many years, so Trinity is very gratified to see its completion.

A majority of agency funds are restricted to programming, so Trinity had to raise the needed funds from private sources. An incomplete building went

into foreclosure in the Village of New Lenox Commons. It is at 301 Veterans Parkway, not far from Trinity's current location. Trinity was able to buy the property and complete the construction.

The move offers savings because Trinity no longer needs to rent a large number of office sites. And, "green" construction features will allow savings on utility costs.

This year, Trinity also completed accreditation activities with the Council on Quality and Leadership (CQL). Every corner of the agency was reviewed so Trinity can strengthen its practices.

In addition, Trinity worked with others in Illinois on behalf of direct support workers who ensure full and abundant living for persons with disabilities.

Sincerely,

Raymond D. McShane  
Chairperson of the Board

## Campaign aims to improve DSP wages



Direct support workers and advocates speak at the press conference about low wages and direct support staff.

Direct support staff—independent living counselors at Trinity Services—spend the most time assisting the person receiving services. They are indeed the lifeblood of Trinity and similar providers. Because of the state's continuing negative economy—including the inability to pay its bills on time—most such workers have gone several years without a pay raise.

Trinity is spearheading a multi-year initiative to resolve this problem. Across Illinois, persons with disabilities

worked on the campaign alongside parents, advocates, unions, and direct support staff. This community of like-minded people brought the message to Springfield that low wages lead to high employee turnover. This, in turn, leads to instability in the lives of individuals who have disabilities.

These efforts did not result in the \$1 per hour raise we sought for direct support workers but did attract media coverage and expanded awareness. This work continues.

# COMMUNITY ACTION



Yolanda stands on the steps of the State Capitol holding a collage of images of people with developmental disabilities whose lives are enriched by the care of direct support professionals.

# ADULT LEARNING



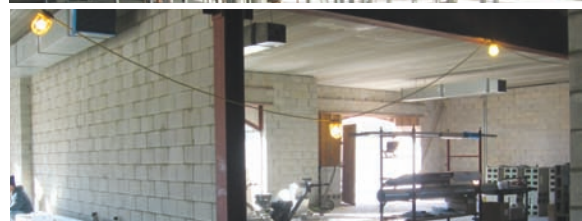
Participants at Triple Diamond Designs turned a generous gift of donated yarn into hats and scarves for individuals who are homeless. So far, the group has knitted more than 100 items to donate to South Suburban PADS (Public Action to Deliver Shelter). In addition to learning a new skill, they learned about the issues and services surrounding homelessness.

## Community support makes longtime plans possible

A steady stream of desks, chairs, file cabinets, bookcases, phones, computers and printers will soon be carried into Trinity's new corporate headquarters. Significant support from donors, the Trinity Foundation, and the greater New Lenox community have made this longtime dream a reality.

Located on the New Lenox Commons, the building sits near lovely green space, a walking path, a public library, and an outdoor amphitheater.

The offices will seat 147 employees who occupy 11 departments and serve many different roles. Most program offices are stationed here. The local Adult Learning services are now headquartered in the previous corporate office on Gougar Road.



## Community responds to unique wood shop

A Chicago TV news report brought welcome attention to New Lenox Wood Works. The program is part of Adult Learning, where persons with developmental disabilities engage in a variety of activities that teach skills for daily living, or that lead to employment.

The news story was followed by a call from Cabinetmaker magazine, which ran a story about the program in its February 2013 issue. Also, some curious folks contacted "Wood Works" to find out more, then decided to make a donation.

The 22 adults currently enrolled at Wood Works create high-quality, locally-made products at very reasonable prices. In addition, they participate in community events that Trinity hosts, such as the annual Scarecrow



Fest and the annual Petals and Twigs Holiday Show. Around the community, they display at craft fairs at the Founders Community Center in Frankfort, a Plainfield District 202 middle school, Minooka High School (hosted by the band), and the Catfish Days Festival in Wilmington.

# SOCIAL ENTERPRISE



Photo at left: James "Bear" presents CBS Chicago reporter Harry Porterfield with a hand-crafted TV news camera after the veteran newsmen featured New Lenox Wood Works in his "Someone You Should Know" series. Above: Joe, Eric and Bill show some of their completed yard decorations.

# FEEDING THE COMMUNITY



Participants with Trinity Northwest walked in the Greater Chicago Food Depository's 28th Annual Hunger Walk in downtown Chicago in June. The Trinity Tigers were among 15,000 participants. The walk raises awareness of the hundreds of thousands of individuals who face food insecurity in Cook County. And, it raises funds for the depository's network of soup kitchens, food pantries and shelters.

## Financial Review

### Trinity Services Only

Revenue	2013	2012
Tuition	1,087,746	891,012
Fees for Service	43,233,889	41,618,103
Grants	5,609,253	4,466,382
Contributions	166,541	89,078
United Way	173,022	168,356
Investment	52,320	43,700
Store Sales	524,343	488,763
Miscellaneous	58,389	102,930
<b>Total Revenue</b>	<b>\$50,905,504</b>	<b>\$47,868,324</b>
<b>Expenditures</b>		
Salaries & Related Personnel Expenses	37,277,771	33,278,222
Consumable Supplies	1,312,058	1,142,671
Occupancy	4,946,780	4,528,933
Depreciation	1,664,019	1,493,170
Management and General	3,006,958	2,676,176
<b>Total Expenditures</b>	<b>\$49,031,393</b>	<b>\$46,107,280</b>
<b>Increases in Net Assets</b>	<b>\$1,874,111</b>	<b>\$1,761,044</b>

## Program Overview

### Community Living

- Homes and apartments in residential areas

### Living Centers

- Three 16-person residences for individuals who require more assistance

### Adult Learning

- Life skills training programs
- Horticultural therapy
- Woodworking
- Recycling
- Jewelry design

### Behavioral Health

- Psychosocial rehabilitation (intensive day treatment program)
- Community living programs (homes and apartments)
- Centers for dual diagnosis
- Community outreach

### NOFAS Illinois / Trinity Services

- Resource center
- Community education
- FASD parent education and advocacy groups

### STRIDES

- Therapeutic horseback riding program

### Family Counseling

- Individual therapy
- Group therapy
- Child and adolescent services
- Family therapy and couples counseling
- Court-mandated anger management
- Divorce mediation

### Autism and Family Resource Center

- Diagnostic and clinical services
- Social skills groups
- Family education
- School consultation

### Employment Services

- Supported employment
- Competitive employment
- Job training/coaching
- Career Access Network
- Drop-In Center

### Trinity School

- Educating children with disabilities ages 3 to 22

### ICPN

- Crisis prevention, training and consultation

# HEALING THE COMMUNITY



In July, two teams of Trinity friends entered the American Cancer Society's Relay for Life in New Lenox. They raised more than \$5,000 at the overnight event. Pictured: members of the "Boot-Scootin' Stompers" team.

# MISSION

To be a leader in providing the highest quality, socially responsible and cost-effective services and supports to persons with disabilities, so that they might achieve their full potential and have the opportunity to live full and abundant lives.

## Trinity Services Board of Directors

Raymond McShane,  
*Chairperson*

Jan Agazzi  
Scott Creech  
Barbara Hall  
Bob Libman  
Barbara McGoldrick  
Ken Stromsland

Art Dykstra,  
*Executive Director*

## Trinity Foundation Board of Directors

George Troha, *Chairperson*  
Mike Sieling  
John Slack  
Robert Borgstrom  
Klint DeGeus  
Charley Smith  
Art Dykstra

## Central Office

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[www.trinity-services.org](http://www.trinity-services.org)

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