

Helping people with disabilities flourish and live full and abundant lives
**2nd Quarter
2019**

The
COMPASS
So that our mission is never lost...

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Trinity Park Vista is a 16-unit permanent supportive housing development in which Trinity Services staff members provide support to up to 19 people in Northlake, Illinois.

Things heat up at ROXY



Swing by ROXY Special Event Venue in Lockport at **6:30 p.m. Friday, Sept. 27**, to see "Some Like It Hot", and participate in a Marilyn Monroe look-alike contest! Tickets are \$5 per person, and proceeds benefit Trinity Services!

Permanent supportive housing development opens in Northlake with help from Trinity partners

Independent living is a goal for many adults with developmental disabilities and behavioral health needs.

The opening of Trinity Park Vista, a new permanent supportive housing development in Northlake, Illinois, allows that goal to become a reality for up to 19 people with disabilities.

Trinity Services, Inc., its supporters and its partner organizations celebrated the opening of Trinity Park Vista on June 7 at a ribbon cutting ceremony. The 16-unit development offers 13 one-bedroom units and three three-bedroom units.

One-bedroom apartments are designed

to support people who have the ability to live independently with intermittent support from Trinity Services staff. Three-bedroom apartments are designed for shared living arrangements, where one care provider lives with and provides support to two people with disabilities.

The Village of Northlake and the Illinois Housing Development Authority (IHDA) were instrumental in donating the land for the development and for financing the development, respectively.

The modern, upscale building was designed by Worn Jerabek Wiltse Architects, P.C., developed by Brush Hill Develop-

(Continued on page 5)

Letter from the President of the Board



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The COMPASS

is published by
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Dear Friends,

I hope you have had a fun-filled summer and still have plenty of fun moments ahead in the warm weather that remains.

At Trinity Services, we have been busy as ever making great memories with the people we support, colleagues, supporters and neighbors.

On the cover of this issue of *The Compass*, you'll see that Trinity and its supporters cut the ribbon on a new permanent supportive housing development in Northlake, Illinois. This development would not have been possible without the support of the City of Northlake, Mayor Jeffrey Sherwin, and the Illinois Housing Development Authority. We are always fortunate to build relationships with like-minded people and organizations, and create positive change through our shared commitment to supporting people with developmental disabilities and mental illness.

On the adjacent page, you can read about another instance where a great partnership resulted in wonderful outcomes. The Will County Clerk's Office was generous enough to send Election Analyst Carol Schneider to Trinity's National Disability Voter Registration Week Open House, and more than 40 people supported by Trinity were registered to vote as a result. The smile on Marguerite's face in the adjacent picture says it all.

At a variety of recent events, including the 10th Annual Trinity Triumph 5K (Page 4), a country music concert featuring Darryl Worley and Andrew Salgado (Page 5) and the 26th Annual Tom O'Reilly Memorial Golf Classic (Page 8), friends of Trinity Services enjoyed fun events and time with friends, all while giving back to the people Trinity supports. I cannot thank our event attendees, sponsors, volunteers and supporters enough for all they do to give back. The difference they make

is truly remarkable.

In June, Trinity and the National Association of Qualified Intellectual Disabilities Professionals shared assistive technology tips and tools with a large crowd at the Third Annual Technology Enhancing Capabilities Conference (Page 7). We are privileged to be able to share our excitement about the latest technology tools in this growing field with our partners from other organizations.

Additionally, Trinity and its staff members were recently recognized by two external organizations for their commitment to supporting others. Daneyelle Anderson and Stephanie Wilson received awards from The Arc of Illinois for excellence in their roles as a direct support professional and a qualified intellectual disabilities professional, respectively (Page 7). Trinity Services as an organization received a Silver Stevie® Award in the Organization of the Year – Nonprofit or Government – Large Category for the 17th Annual American Business Awards® for recent advancements in Trinity's mission to help people flourish and live full and abundant lives (Page 8).

There is so much good news to share on these pages, and none of it would be possible without your ongoing, gracious support. Thank you for all you do to support those we serve.

If you are able, please attend one of our upcoming events — our 30th Annual "Better Together" Dinner Dance and Auction Sept. 14 at The Odyssey in Tinley Park or a showing of "Some Like It Hot" Sept. 27 at ROXY Special Event Venue in Lockport. I hope to have a great time with friends old and new at these events.

Sincerely,

Raymond D. McShane,
Chairperson of the Board

Trinity Services, Inc. celebrates National Disability Voter Registration Week with help from Will County Clerk's Office

Trinity Services, Inc. and Will County Clerk Lauren Staley Ferry's staff helped register more than 40 people to vote, in person and through mail-in registration July 17 at a National Disability Voter Registration Week Open House at Trinity's central office in New Lenox.

The open house was sponsored by Trinity Services' Advisory Committee, which is comprised of people with developmental disabilities who receive support from Trinity.

At the event, people stopped by the registration station, where they could meet with Carol Schneider, an election analyst at the Will County Clerk's Office, who registered participants to vote in next year's presidential election. From there, they picked up a mock ballot and took it to voting booths, generously supplied by the Will County Clerk's Office, to decide the best automobile manufacturer, best vocal artists and best ice cream flavor.

Voters dropped their ballots into a ballot box and went on to pick up a Trinity Services-specific ballot on which they could indicate which issues were most important to them and which types of services they would like to see in regards to recreation, health, education, vocation and more. More than 60 people supported by Trinity partic-

ipated in this in-house election.

Upon completion of all stations at the Open House, voters received "I voted" stickers and the opportunity to enter a raffle to win a gift card.

Smiles and excitement were witnessed throughout the Open House, as people became registered voters – some for the first time – and others regained excitement for the idea of voting.

"My heart was full," said Jen Klouse, director of admissions for Trinity Services and chairperson of the organization's Advisory Committee. "One of the greatest things we can do is provide meaningful opportunities and experiences for people. The smiles and reactions of people is something you can't put into words."

Klouse added that witnessing Trinity staff members helping people fill out ballots and navigate the Open House was beautiful, as was seeing how proud people were about gaining voting knowledge and experience.

This Open House was also meant to get people excited about participating in their next election. In Will County, the next election is the Presidential Primary on March 17, 2020.

"I was excited that my office could partner with Trinity Services to register their clients to vote and help familiarize them with the election process," Staley Ferry said. "My goal is to make certain that every eligible voter is registered and ready to participate in upcoming elections. Dedicated Will County Clerk staff members like Carol Schneider are always eager and willing to assist new voters."

Schneider said she was glad to participate. "It was a joy to see how happy and excited people were to be there and watch them go through the process and learn everything," Schneider said. "I think it will help them to be able to vote in the upcoming elections."

This is the first event of this kind that the Will County Clerk's Office has partici-



Will County Clerk Election Analyst Carol Schneider administers an oath to Richard, who receives support from a Trinity Services staff member in raising his right hand, as part of the voter registration process.

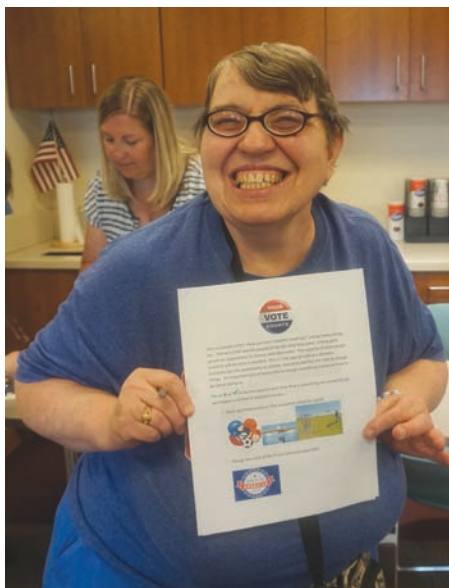
pated in for people with developmental disabilities. Staley Ferry said she looks forward to a continued partnership to assist voters with disabilities.

"We would be thrilled to do more," Schneider said. "We look forward to a partnership in bringing awareness to disabled voters in the future."

This is also the first event of its kind that Trinity Services' Advisory Committee sponsored for people receiving support. It was inspired by the American Association of People with Disabilities' REV UP Campaign, which seeks to get people with disabilities registered to vote, educated about this year's election and prepared to cast a ballot. The campaign's slogan, "Be seen. Be heard. Be counted." was on display during Trinity's Open House, encouraging people to celebrate the value of voting.

"The event was a moment of empowerment for them, learning about voting and recognizing they have a voice," Klouse said. "I think they've learned that, so now they will share that with their friends who maybe have not had that opportunity."

"This was a wonderful experience to share with Carol and the Will County Clerk's Office. We look forward to working together to create future events."



Marguerite smiles as she holds up her Trinity Services-specific ballot during the Open House.

Trinity supporters 'live their best lives' at Trinity Triumph 5K in New Lenox Village Commons

More than 220 supporters of Trinity Services gathered to enjoy a fun, fitness-filled 5K together June 20 in the New Lenox Village Commons. The 10th Annual Trinity Triumph 5K encouraged runners and walkers to embrace the theme "Livin' My Best Life" by enjoying each other's company and living life to the fullest.

Trinity's mission is to help the people it supports so that they may flourish and live full and abundant lives. Through this year's race theme, Trinity encouraged 5K participants to celebrate the abundance in their own lives. The theme was brought to life on the race's T-shirts, which many participants wore during the race.

Runners and walkers started the evening off by visiting sponsor booths. Children played with a parachute, bubble solution and more at a kids station. Prior to the race, participants stretched out by following instruction from Sarah Zackavac, owner of YogaFace & Body Spa in New Lenox.

Then, race participants made their way to the starting line and took off after New Lenox Mayor Tim Baldermann counted down to kick off the race.

Volunteers from the New Lenox Community Emergency Response Team and the New Lenox Emergency Services and Disaster Agency helped keep participants safe and hydrated during the race.

The top overall male finisher was 16-year-old Bobby Ryan, with a time of 18 minutes, 3 seconds. The top overall female finisher was 23-year-old Clare O'Donnell, with a time of 20 minutes, 18 seconds.

At the end of the race, top male and female finishers were announced and awarded medals in each age category: 10-14, 15-19, 20-29, 30-39, 40-49, 50-59, 60-69, and 70 and older. Additionally, an Amazon Echo Show was raffled off.

Funds raised from race registration benefit people with developmental disabilities and mental illness who are supported by Trinity Services.

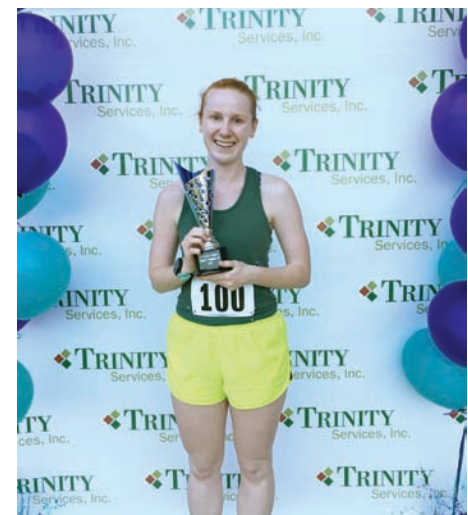
The spirit of inclusiveness and community that drives the Trinity Triumph 5K encourages people of all abilities and ages to participate. Whether a runner,



Trinity Triumph 5K participants take off from the starting line June 20 in the New Lenox Village Commons.



First-place overall male finisher Bobby Ryan



First-place overall female finisher Clare O'Donnell

walker or wheelchair user took 20 minutes or 1 hour, 20 minutes to complete the course, they were cheered on and celebrated equally.

Trinity Services thanks all who participated, volunteered their time and assistance, sponsored, and cheered on the Trinity Triumph 5K. The race was a great success because of the support of Trinity friends and neighbors.

To receive information about next year's race when it becomes available, sign up for emails from Trinity Services at www.trinityservices.org.



Trinity Services volunteers cheer at the finish line.

Trinity Park Vista *(Continued from page 1)*

ment and constructed by Synergy Construction Group.

“Northlake Mayor Jeffrey Sherwin, the City of Northlake, IHDA and the organizations that helped Trinity Services develop and construct Trinity Park Vista are very supportive of people with disabilities, and we are fortunate to be able to work with them,” said Thane Dykstra, Ph.D., President and CEO of Trinity Services. “These apartment units will help people live as independently as possible and provide them with the support they need to achieve the goals they set for themselves.”

The building is located near downtown Northlake and within walking distance of public transportation, shopping, recreation and employment opportunities.

Trinity Services has offices on the first floor of the building, and Trinity staff members may provide residents with counseling services, in addition to support with finding employment, managing finances and other independent living skills.

Apartments are leased on an annual basis, and tenants receive rental assistance from IHDA’s Long-Term Operating Support Program. Each unit features its own kitchen, bathroom, bedroom and living space.

“This new development will provide both a safe home and critical services



Representatives from Trinity Services, Inc., the Illinois Housing Development Authority and the City of Northlake gather at a ribbon cutting ceremony June 7 at Trinity Park Vista.

for those who need it most,” IHDA Executive Director Audra Hamernik said. “There is a real need for this type of housing throughout Illinois, and it is a priority at IHDA to ensure more households have access to housing with services that support their needs.”

The new building is the latest project carried out as a part of an overall neighborhood improvement plan to increase the safety and livability of the Wolf Road corridor in Northlake.

The development received significant support from Mayor Sherwin and the City of Northlake, which donated the site to Trinity through a 75-year lease at \$1 per year.

“We are happy to have Trinity Park Vista in Northlake and look forward

to their serving the needs of the community,” Sherwin said. “There is a real need for this type of housing throughout the Chicagoland area, and this development is a great addition to our neighborhood and the City.”

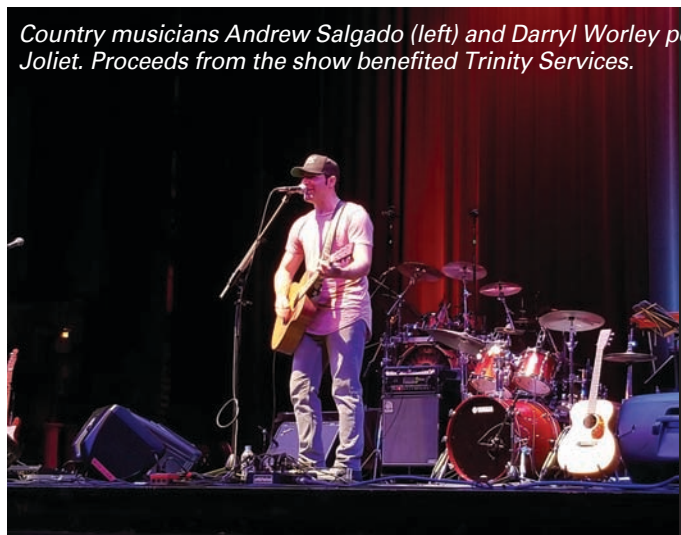
This is Trinity Services’ fourth permanent supportive housing development. Trinity provides services at similar developments in Villa Park, Lockport and Sandwich, Illinois.

Through permanent supportive housing, dozens of people have been able to experience stronger independence and empowerment by having living space they can call their own.

For more information on leasing and waitlist status, contact Trinity Services at (630) 279-0743.

Country artists raise funds for Trinity Services

Country musicians Andrew Salgado (left) and Darryl Worley perform a fantastic show for fans Aug. 3 at the Rialto Square Theatre in Joliet. Proceeds from the show benefited Trinity Services.



Someone You Should Know

Susann Faulk



"I try to focus on being positive and trying to help support people."

Susann Faulk has a warm heart for providing support to people with developmental disabilities and a sharp mind for organizing systems large and small at Trinity Southwest in Mascoutah, Illinois.

Faulk is the associate director of Trinity Southwest and has worked for Trinity Services since 2012. She was drawn to working for a nonprofit in the human services field and has years of experience volunteering.

Faulk grew up in cities around the Midwest but spent the most amount of time in Topeka, Kansas. She graduated from Collinsville High School and went on to obtain her bachelor's degree in psychology from Southern Illinois University Edwardsville. As an adult, she lived in New York for a while, where she was a nanny and a victim advocate in the court system.

Faulk returned to Illinois to work for her father when he opened a showroom for countertops and cabinets. When she began to look for the next opportunity, she put her resume on Indeed and received a call from Trinity. She began her time with Trinity as an independent living coach in Mascoutah's Community Day Services (CDS) program in July 2012. Three months later, she accepted a position as a qualified intellectual disabilities professional and also filled in as coordinator of the CDS program while the program coordinator at the time was ill.

In October 2013, Faulk was appointed associate director of the network. In her role, she supervises and conducts meeting with network staff, provides trainings, meets with families and spends time with people receiving support from Trinity.

"I like spending one-to-one time with people we serve," Faulk said. "I visit their

houses, and we go to concerts, church and book clubs."

Since starting at Trinity, Faulk has grown professionally and used this growth to further improve services Trinity Southwest provides. In 2017, Faulk earned her master's degree in nonprofit administration from Lindenwood University. She became certified as a trainer for the Council on Quality and Leadership, the organization that accredits Trinity. She is also participating in the IARFuture Leadership Initiative, organized by the Illinois Association of Rehabilitation Facilities.

Through IARFuture, Faulk meets with leaders from other organizations around the state once a month and receives trainings on leadership principles.

"For me, this is really educational, and I'm able to meet people working throughout the state and build some relationships where I can ask people what they did to solve various problems."

Faulk said one of the things she enjoys most about working at Trinity is the ability to learn and try new things.

"I really like how people are supportive of each other in this culture," she said. "When you're going through good times, people celebrate with you, and when there are tough times, people help you through them."

Faulk's supervisor, Director of Network VIII Mike Lowry, said Faulk is an essential part of that culture and someone who always strives to make Trinity a better place.

"Through her independent learning and personal growth, she creates opportunities for Trinity to grow," Lowry said. "Susann has a talent for recognizing an area that, with some attention and focus, improves the world around her. This has led to many

great opportunities for the people we serve to get involved in our local community and for Trinity staff to grow. She is the most dedicated person I know."

Faulk said one of her favorite accomplishments from her time at Trinity has been helping connect people who wanted to become better readers with a book club. Conversely, one of the most challenging things Faulk contends with is the ongoing staffing crisis Trinity faces.

"It's difficult, because people are overwhelmed or overworked," she said. "I try to focus on being positive and trying to help support people."

Faulk gives new staff care packages with face masks and snacks to encourage sleep and staying healthy. She shows her support for staff whenever possible and helps provide them with tools to work smarter rather than harder.

"I tell people starting out in this field to try to learn as much as you can, watch people and ask questions," Faulk said. "My first couple weeks, I don't think I stayed awake past 6 or 7 at night. You're going to be exhausted, but you can make it through that. Take care of yourself, get rest, eat well, and it makes a difference."

Outside of work, Faulk enjoys reading books about business, leadership and psychology. She has a lending library in her office for anyone who wants to borrow a book.

"I love when people ask me, and I love to lend books out," she said. "

Faulk also enjoys spending time with friends and family; sewing things like baskets and coasters out of clothesline; and attending art classes.

"Develop a passion for learning. If you do, you will never cease to grow."

~ Anthony J. D'Angelo

Two Trinity staff members receive awards at The Arc of Illinois' 69th Annual Convention

Two Trinity Services Northwest staff members received recognition at The Arc of Illinois' 69th Annual Convention at the end of April.

Congratulations to Independent Living Coach Danieyelle Anderson and Qualified Intellectual Disabilities Professional Stephanie Wilson for receiving The Arc of Illinois' 2019 Direct Support Professional Award and QIDP/Case Manager Award, respectively.

The awards acknowledged Anderson and Wilson for their outstanding, dedicated service and support to people with intellectual and developmental disabilities.



From left to right, Chief Operating Officer Tina Fogarty, Trinity Services Northwest Director Jen Hodges, Independent Living Coach Danieyelle Anderson, Qualified Intellectual Disabilities Professional Stephanie Wilson, Trinity Northwest Associate Director Carly Rae Steele, and President and CEO Thane Dykstra, Ph.D., gather for a photo at The Arc of Illinois' 69th Annual Convention.

Third Annual Technology Enhancing Capabilities Conference celebrates ways assistive technology levels playing field for people with disabilities



Harold Sloves presents the keynote speech June 5 at the Third Annual Technology Enhancing Capabilities Conference at NIU Conference Center in Naperville.



Nick Macak helps Sue Hamlin tighten the screws on a lightswitch during the workshop portion of the conference.



Connie Melvin and Johnny Carter demonstrate how an assistive device can help people get into a bathtub.



Richard Harrington demonstrates how to assemble a lightswitch during the workshop portion of the conference.

Trinity Services, Inc. receives Silver Stevie Award for advancements of organization's mission

Trinity Services, Inc. was named the winner of a Silver Stevie® Award in the Organization of the Year – Nonprofit or Government – Large Category for the 17th Annual American Business Awards® in May.

The American Business Awards are the U.S.A.'s premier business awards program. All organizations operating in the U.S.A. are eligible to submit nominations – public and private, for-profit and non-profit, large and small.

More than 3,800 nominations from organizations of all sizes and in virtually every industry were submitted this year for consideration in a wide range of categories for the American Business Awards.

Trinity Services was honored for its recent advancements of the organization's mission to help people with developmental disabilities and mental illness so that they may flourish and live full and abundant lives.

These advancements included the groundbreaking of Trinity Park Vista, a permanent supportive housing development for people with disabilities, which recently opened in Northlake, Illinois; the expansion of The Branch: Well-Being and Enrichment Center for young adults with developmental disabilities; the expansion of Trinity's Medical Clinic,

which provides basic medical care to people Trinity supports; the opening of the Technology Enhancing Capabilities (TEC) Lab, which provides assistive technology solutions to people with disabilities; and more.

Through all of these advances, Trinity Services remains committed to helping each of the people it supports flourish. Trinity prides itself on employing staff who lead like servants and selflessly put the people they support first. Since 1992, Trinity has maintained the highest possible level of accreditation in the disability services field — the Person-Centered Excellence Accreditation, With Distinction, from the Council on Quality and Leadership.

"I am proud of Trinity Services staff members for their dedication to the people they support," said Ray McShane, chairperson of Trinity Services' Board of Directors. "Receiving this Stevie® Award is a testament to the commitment of Trinity Services and all of the staff members who carry out its mission to helping people with developmental disabilities and mental illness flourish."

More than 200 professionals worldwide participated in the judging process to select this year's Stevie Award winners.

Judges commented that Trinity Ser-



From left to right, Chief Operating Officer Tina Fogarty, Communication and Media Development Coordinator Meredith Dobes and Director of Development Sherry Ladislav accept the Silver Stevie® Award for Trinity Services.

vices exhibits excellent efforts to assist people through disability services.

Details about The American Business Awards and the list of 2019 Stevie winners are available at www.StevieAwards.com/ABA.

Stevie Awards competitions receive more than 12,000 entries each year from organizations in more than 70 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide.

Golfers celebrate 'Glory Days' at Trinity's 26th Annual Tom O'Reilly Memorial Golf Classic



Winning foursome (left to right) Mike Kaim, Chris Mott, Joe Bogdan and Mike Bogdan hoist their trophy May 23 at Trinity Services' 26th Annual Tom O'Reilly Memorial Golf Classic at The Odyssey in Tinley Park.



Trinity staff members dress in college-themed attire to celebrate "Glory Days."

Donations

April-July 2019

Trinity Services extends heartfelt thanks to the individuals and businesses whose generous contributions help people with disabilities and mental illness flourish and live full and abundant lives.

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 Mr. and Mrs. David
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Thank You!

Mrs. Lorraine Miller
 *We sincerely apologize for any errors or omissions.



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