

Family Visitation Guidelines Update

In an effort to keep the people we support and our staff safe during this current surge of COVID-19 cases caused by highly transmissible omicron variant, at-home visits are suspended until the end of January. These guidelines will be re-evaluated at that time.

We realize that this is not the news families want to hear and our hearts go out to everyone impacted by this necessary decision. However, we also know that you rightfully expect us to do our very best to keep your loved ones safe and healthy. This recent surge has hit everyone hard including our staff, which has made staffing the homes difficult. We must take action to stop the spread of the virus.

Visitation may occur in a neutral location or in the homes' heated garages if no one living in the home has been exposed to the virus or the home is not in quarantine. Visitations will be approved by the Network Director on a case-by-case basis. Facemasks covering both the nose and mouth are required and visitors must maintain a safe social distance.

We appreciate your understanding and cooperation. Together, we will get through this difficult time.

Please feel free to contact your Network Director with any questions you may have.

Wishing you a happy and healthy 2022.

--Your Friends at Trinity Services